Dear Members,

Welcome to the "new and improved" BQSI Newsletter. I feel that spring is the right time of year for its debut. While we have been seeing the new signs of this season, these pages have taken root and have finally flourished! I hope that you will take note of the committee reports, Lydia Friedman's article on theft protection devices, membership news and the other contents. With your assistance, I plan to issue the newsletter four times a year with at least four pages per issue. Please help me to achieve that goal.

Thank you to Lydia and Sharon Ruth Peterson for their contributions. Remember that this is not only a newsletter for you, but it should also be BY you - the BQSI membership. I have made the initial effort and will continue as editor, but now you must put pen to paper and send any items of interest to me. What is the sense of having the kit without the caboodle??!!

As I look through our membership directory, I find the names of members who never attend meetings - colleagues that I have never met. Over the years we have had many faithful members, but unfortunately the number of active members has dwindled. As you fill out your dues renewal form, think how BQSI could benefit from your skills and talents. I urge all of you to reconsider your membership and work on committees and as officers to strengthen and continue this consortium of health information professionals.

As my term as President of BQSI comes to a close, I would like to thank those who supported my efforts. As President, I have always been proud to represent my colleagues. In the past four years, I have worn many hats (Vice President, Program Chair, President, Intermediate Membership Chair, Certificate Maker, Baseball Cap Procurer, etc.), but the hat that I shall always treasure is the one that reads "BQSI MEMBER".

My best wishes to you always. Thanks for listening!

George A. Wahlert
Lydia Friedman  
Maimonides Medical Center

This column will be appearing in occasional issues of the BQSI Newsletter. I will critique vendor(s) products and services of a specific category based on my experiences. Included will be comparisons, helpful hints and information on value analysis whenever possible. It will also provide a forum for BQSI members' feedback of different or similar experiences.

THEFT DETECTION SYSTEMS

KNOGO, 3M TATTLE-TAPE and CHECKPOINT systems were analyzed in depth. KNOGO system was selected.

Operating System:  KNOGO and 3M - Electromagnetic Systems  
CHECKPOINT - Radio Frequency System

I ruled out CHECKPOINT immediately. Items remain sensitized with this "bypass" system and are shielded, usually with a due date card, when borrowed. Although a less expensive system, it was too easy for the card to be lost, or reused by patrons to shield other items for unauthorized removal. The system can also prove ineffective when carrying a sensitized book between shielded books or near a clip-board.

Panels:  KNOGO can be placed a minimum of one foot from entrance containing metal (an important feature), aesthetic looking, affixed to floor preventing slippage, has wide aisle option (22 to 54 inches), must be five feet from computer or photocopier (common to magnetic systems), smaller holes of "dead" space between panels.

3M - must be placed a minimum of two feet from entrance containing metal, has an aisle of approximately 30 inches, bulkier in appearance, not affixed to floor (slippage has been reported).

Common to most systems, both KNOGO and 3M have panels that are too short. Also note, systems without turnstiles or gates (an expensive feature) cannot ensure that a patron will stop when alarm sounds.

Alarms:  KNOGO - some false alarms do occur (several adjustments may be needed). Two people walking through together, watches, etc. can set it off. Alarms can sound like hospital beepers (not a problem as we made alarm louder). Vacuum cleaner and thunderstorms can set it off (just temporarily pull plug).

3M - consult customer list for this information.

Cost:  KNOGO - approximately $6,400. (includes one unit, brick desensitizer, hand sensitizer, 10,000 strips). Security strips are cheaper than 3M. KNOGO is not a CLASS member. Very flexible in negotiating a price for my two systems.

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THEFT PROTECTION SYSTEMS
continued

3M - Similar in price for one system. Totally inflexible in price negotiation. A CLASS member.

Security Strips: KNOGO - cheaper, strips are smaller to better fit various book and journal sizes and are less conspicuous. Available for audiovisuals.

3M Strips cost more, strips are larger, available for audiovisuals.

Customer Service: KNOGO - Mike LaCasse - 516-232-2100, willing to negotiate, excellent follow-up service, accommodating maintenance staff.

Helpful Hints: Things to include in contract for a security system:
- the number of alarms you deem acceptable per day. KNOGO says 3. I say that is too much for a small library.
- try to extend the warranty - you will need adjustments.
- the exact location that they say gates can be placed.
- if not satisfied, removal is at vendor's expense.

Customer List: KNOGO - Maimonides Medical Center, Library of Congress, NYU Medical Center, many public libraries.

3M - Long Island College Hospital, Methodist Hospital (for customer list, call 1-800-328-1684, ext. 111).

CHECKPOINT - Coney Island Hospital (for customer list, call 1-800-257-5540).

Recommendation: I am satisfied with KNOGO and would purchase it again.

WORDS OF WISDOM -
FROM MEMBER TO MEMBER - WE'RE ALL IN THIS TOGETHER!

Are you an active member - the kind that would be missed, or are you just contented that you name is on the list?
Do you attend the meetings, and mingle with the flock, or do you stay at your office and criticize and knock?
Do you take an active part to help the work along, or are you satisfied to be the kind who just belongs?
Do you ever work on committees to see there is no trick, or leave the work to just a few and talk about the clique?
So come to meetings often and help with hand and heart - don't be just a member - but take an active part.
Think this over, friend - you know right from wrong, are you an active member or do you just belong?

Anonymous

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MEMBERSHIP NEWS

Your 1993 dues renewal notices will be sent out shortly.

Raja Jayatilleke presented a paper at the 14th National Online Meeting in New York City. The title was: From Stand Alone Computers to LAN’s: Problems and Prospects for the College Environment.

Stacey Saley’s correct telephone number is 718-334-2040.

Condolences to Lucy DiMatteo on the loss of her mother. Lucy sent a lovely note of thanks for the gift that was sent.

Congratulations to Claudia Lascar and Carol Cave-Davis in their new positions. Claudia is at the Hospital for Joint Diseases Orthopaedic Institute and Carol is at Brookdale Hospital Medical Center.

Sr. Regina Clare Woods passed away earlier this year. A donation and letter was sent to the Sisters of St. Dominic. The sisters thanked us for our kind remembrance of our beloved member.

At a career fair held at a local public school, George Wahlert spoke about librarianship as a career.

Good luck to Robin Dornbaum and her husband as they await the arrival of their baby.

Lucy DiMatteo, Claudia Lascar, Tyrone Virgil and George Wahlert attended the NY/NJ Chapter MLA Spring Dinner. Did we miss anyone?

Thanks to Munir Din for hosting our spring meeting, which will be held on June 11th at Coney Island Hospital. Hope to see you there!

SHAREd RESOURCES

Interlibrary loans can no longer be filled by Four Winds Hospital (FWK).

Ohio Valley General Hospital (LIBID: 15136A) is available on DECLINE again. Their fax number is 412-777-6866.

The new telephone number for Lawrence Hospital (LIBID: 10708A) is 914-787-1000, ext. 2275.

Please note the name change for: Roger Williams University Library Interlibrary Loan Department 1 Old Ferry Road Bristol, Rhode Island 02809-2921 They do not fax outside of Rhode Island!

St. Francis Library of Hartford, Conn. requests that BHSL libraries place St. Francis very high in their cells. They should be a last resort to titles unique to them only.

Forbes Health System in Pennsylvania has two libraries. The Corporate/FGC/METRO LIBID is 15221B (UCMP: FMB). The Forbes Regional Medical Center LIBID is 15146A (UCMP: ESM).

KEEP IN MIND!

The Annual Meeting of the NY/NJ Chapter MLA will be held on Oct. 17-18 at the Somerset Plaza Hotel in Somerset, New Jersey. The theme this year is Partnerships. For more information, contact Arthur Downing at 212-876-8200.

Information Professionals: Partners for Success is the topic for the Northeast Regional Conference of the Special Libraries Association. It will be held at the Rye Town Hilton on November 3-5, 1993. Contact Agnes Mattis at 212-493-8306 for details.
The roundtable is a forum in which we as colleagues and members can gather "invisibly" to share our thoughts, experiences, ideas, suggestions or whatsoever you. Many times at meetings we begin discussions on a variety of subjects and don't have the time to finish them. This roundtable, which will appear in each issue of the BQSI newsletter, is for you to say what you want and for members to respond. If you have something to say, write it down and send it to me, no matter how large or small. If you wish your statements to be anonymous, please let me know. Remember, this column should be written by you!

Why don't I start the ball rolling??!!

Several years ago I was at a law library doing some legal research, and behind the information desk there were signs in large letters, that read something like "WE ARE NOT THE POST OFFICE, DON'T ASK US TO HOLD PACKAGES FOR YOU", and "WE ARE NOT AN OFFICE SUPPLY STORE, DON'T ASK FOR SUPPLIES". I thought at the time that this was a terrific way to get through to library patrons, but I now feel that you could display a hot-pink neon sign 20 feet high and still no one would pay attention to it. At the present time, I wish that we could hang a sign that says "WE ARE NOT THE HILTON HOTEL - DON'T ASK US TO RESERVE A PLACE FOR YOU". Lately we have found that many patrons just think that they can come in and place their backpack on a chair and reserve the carrel for themselves all day. We are not a locker room. Shall we add "guest relations" to the list of library services. How do any of you handle this problem - or are you content to say "well, at least they're using the library". I would like to hear your comments. Thank you.

George A. Wahlert
Long Island College Hospital

IT'S US VS. THEM, BY GEORGE!

Do you have the book
Green Eggs and Ham
by Dr. Seuss?

I'm not sure - check the card catalog under the heading "Salmonella Food Poisoning".
POLITICAL ACTION COMMITTEE REPORT

As chairperson of the political action committee, I would like to invite everyone to become an active member of this committee. Since I am not always able to attend meetings and seminars, I would appreciate your input so that information of a political nature can be reported at BQSI meetings and in the newsletter. I urge you to read the MLA News and other publications for information. Please call me at 718-935-7085. Thank you.

The piracy of computer software may have an impact on software usage in the library. Librarians do not have the right to receive or use unauthorized copies of software or to make copies for others. The Software Publishers Association (SPA) urges that librarians inventory all software that is used by staff and patrons. The SPA offers a free audit disk for DOS or Macintosh. You can reach SPA at 202-452-1600. Each copy of the software should have a label that reads "Software protected by copyright, 17 U.S.C. section 101".

In this time of cost containment and the possible new national health care system currently under debate, hospital librarians may have to protect their own interests by ensuring that the hospital library and services are an important aspect in delivery of health care and that medical libraries may aid in the lowering of health care costs. The article by Joanne Marshall in the April 1992 Bulletin of the Medical Library Association may be of interest to you.

Information on the Texaco Copyright Decision can be found in the April 1993 and May 1993 issues of the MLA News. The case is similar to the famous Williams & Wilkins Co. v. United States Case, in which Williams & Wilkins was concerned about the photocopying practices of the National Library of Medicine. Librarians may need to organize a lobbying effort on photocopying and copyright.

co-written by George Wahlert

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Rita Maier

TO: